



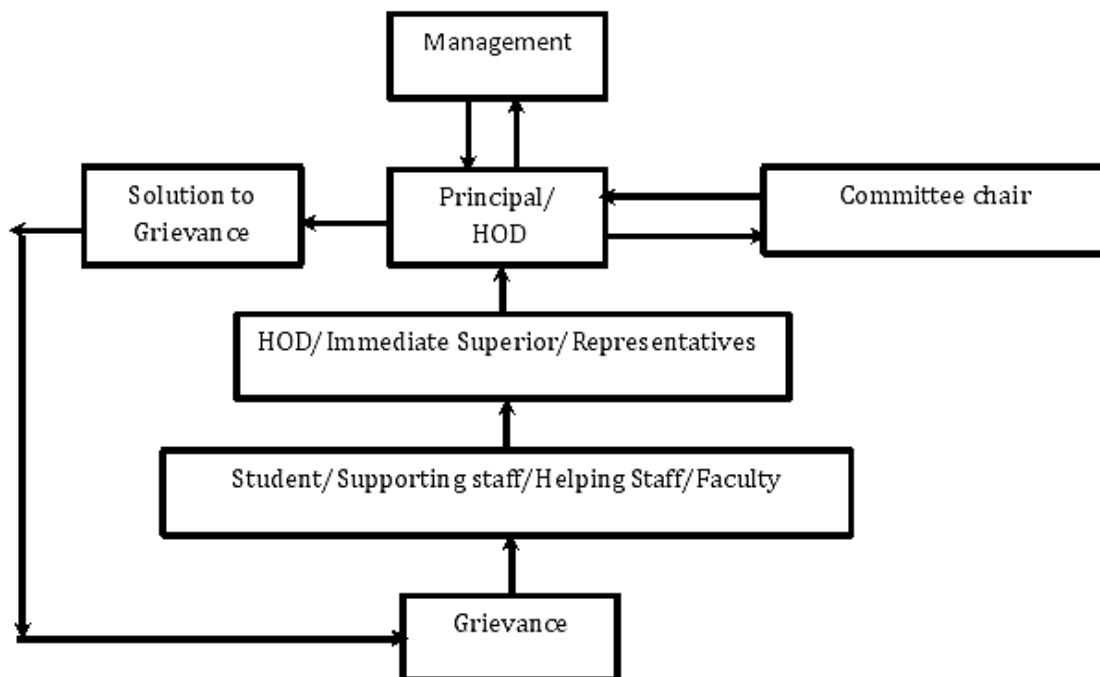
KSSEM

K.S. SCHOOL OF ENGINEERING AND MANAGEMENT, BANGALORE -109

Grievance Redressal Mechanism

The institution has been following a unique mechanism for Grievance Redressal, wherein the grievance if any that occurring at the level of students, be at the level of the faculty, be at the level of supporting staff or the helping staff is brought to the notice of immediate superior/representatives.

These immediate superior/representatives intimate the HOD/Principal. The HOD/Principal will bring it to the consideration of the respective committee chairman to facilitate the necessary information to the office of the Principal by conducting an investigation. On receiving the first hand information the Principal will take the consent of the management for instigating necessary action.





**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 03/10/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

CIRCULAR

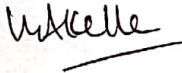
All the Grievance Redressal committee members are informed to attend the meeting 4/10/2019 at 12.40PM at Aryabhata seminar hall.

Agenda:

1. To discuss regarding Menu and High Prices in the Campus Cafeteria.

Chair Person:

Dr. Vijayalakshmi Akella



Grievance Redressal committee Members

1. Mrs. Geethanjali RS



2. Mr. Vijay chandan



3. Mrs. Shanthala GM



4. Mr. Manjunath S



5. Mrs. Shruthi V Joshi





**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 04/10/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

Minutes of Meeting:

1. The Menu and Prices of the cafeteria decided to review.

Chair Person:

Wkelle
Dr. Vijayalakshmi Akella

Grievance redressal committee Members

1. Mrs. Geethanjali RS

2. Mr. Vijay chandan

3. Mrs. Shanthala GM

4. Mr. Manjunath S

5. Mrs. Shruthi V Joshi

1 < . Rama

Dr. K. RAMA NARASIMHA
Principal/Director
K S School of Engineering and Management
Bangalore - 560 109



**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 04/10/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

Student Co-coordinators:

1. Yashwanth (4th Sem-ME Dept.)
2. Sai Bhargav(4th Sem-ME Dept.)
3. Rohith (6th Sem-EEE Dept.)
4. Muthuraj (4th Sem-EEE Dept.)
5. Aishwarya M (2nd Sem-Civil Dept.)
6. Nikhal C (2nd Sem- Civil Dept.)
7. Naghavaishnavi (2nd Sem- CSE Dept.)
8. Prajwal (6th Sem- CSE Dept.)
9. Divyashree S (2rd Sem ECE Dept.)
10. Jaswanth B S (2rd Sem-ECE Dept.)



**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 10/10/2019

Time: 12.40PM

Venue: Aryabhtha Seminar Hall

From,
Chair Person
Grievance Redressal Committee
KSSEM
Bengaluru

To,
The Principal
KSSEM
Bengaluru

Respected sir,

Subject: Requisition to change the food menu and price reduction in college cafeteria.

With reference to the above subject the Grievance Redressal Committee has conducted meeting on 4/10/2019 and discussed regarding the issue toward the food menu and its price reduction in the campus cafeteria and committee decided to change the price. So hereby we request you to permit the same and do the needful

Thanking You

Your's Sincerely

M. Kelle

Dr. K. Rama Narasimha

Dr. K. RAMA NARASIMHA
Principal/Director
K S School of Engineering and Management
Bengaluru - 560 109



**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 20/08/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

CIRCULAR

All the Grievance redressal committee members are informed to attend the meeting 21/8/2019 at 12.40PM at Aryabhata seminar hall.

Agenda:

1. To discuss regarding suggestion/complaint boxes across all departments

Chair Person:

V Akella

Dr. Vijayalakshmi Akella

K. Rama

Grievance Redressal committee Members

1. Mrs. Geethanjali RS *G*

2. Mr. Vijay chandan *VH*

3. Mrs. Shanthala GM *S*

4. Mr. Manjunath S

5. Mrs. Shruthi V Joshi *Sp*

Dr. K. RAMA NARASIMHA
Principal/Director
K S School of Engineering and Management
Bengaluru - 560 109



**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 21/08/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

Minutes of Meeting:

1. Decided to place suggestion/complaint boxes across all departments

Chair Person:

Dr. Vijayalakshmi Akella

Grievance redressal committee Members

1. Mrs. Geethanjali RS

2. Mr. Vijay chandan

3. Mrs. Shanthala GM

4. Mr. Manjunath S

5. Mrs. Shruthi V Joshi

Dr. K. RAMA NARASIMHA
Principal/Director
K S School of Engineering and Management
Bengaluru - 560 109



K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109

Date: 21/08/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

Student Co-ordinators:

1. Yashwanth (4th Sem-ME Dept.)
2. Sai Bhargav(4th Sem-ME Dept.)
3. Rohith (6th Sem-EEE Dept.)
4. Muthuraj (4th Sem-EEE Dept.)
5. Aishwarya M (2nd Sem-Civil Dept.)
6. Nikhal C (2nd Sem- Civil Dept.)
7. Naghavaishnavi (2nd Sem- CSE Dept.)
8. Prajwal (6th Sem- CSE Dept.)
9. Divyashree S (2rd Sem ECE Dept.)
10. Jaswanth B S (2rd Sem-ECE Dept.)



**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 22/8/2019

Time: 12.40PM

Venue: Aryabhtha Seminar Hall

**From,
Chair Person
Grievance Redressal Committee
KSSEM
Bengaluru**

**To,
The Principal
KSSEM
Bengaluru**

Respected sir,

Subject: Requisition to place suggestion/complaint boxes across all departments.

With reference to the above subject the Grievance Redressal Committee has conducted meeting on 21/08/2019 and decided to place suggestion boxes for students across all Departments. So hereby we request you to permit the same and do the needful.

Thanking You

W. Kelle
Your's Sincerely

K. Rama S

**Dr. K. RAMA NARASIMHA
Principal/Director
K S School of Engineering and Management
Bengaluru - 560 109**

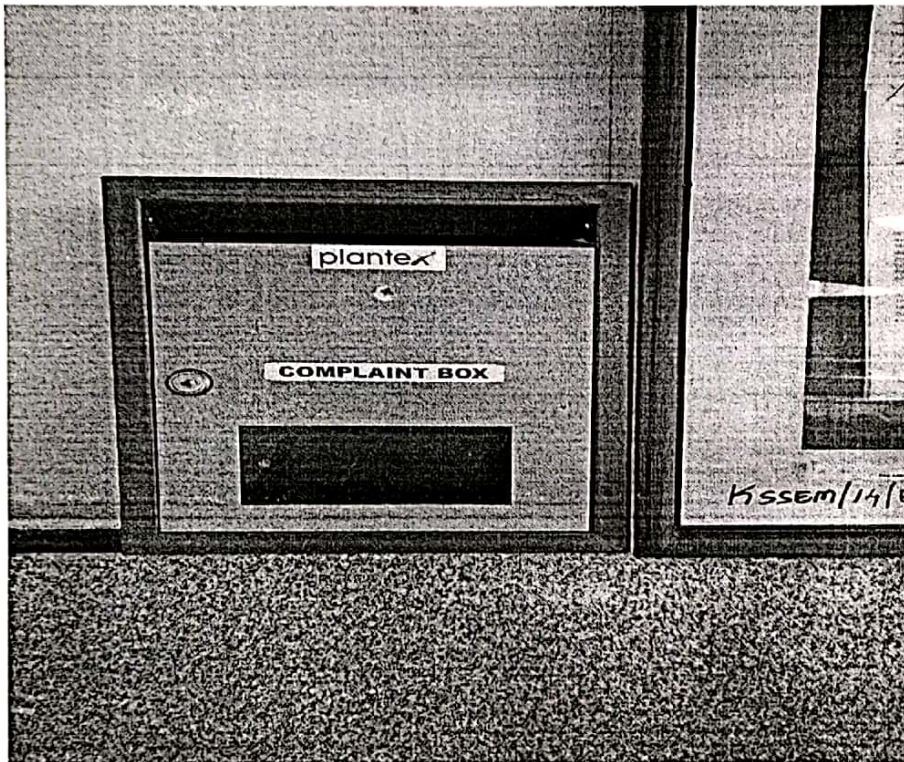


**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 12/9/2019

Action taken

Action taken towards the implementation of Suggestion/Complaint box in all departments of KSSEM college.



[Handwritten Signature]
Chair Person



**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 22/4/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

CIRCULAR

All the Grievance redressal committee members are informed to attend the meeting 23/4/2019 at 12.40 PM in Aryabhata seminar hall.

Agenda:

1. To discuss issues regarding drinking water facilities to students

Chair Person:

Dr. Vijayalakshmi Akella

V. Akella

Grievance Redressal Committee Members

1. Mrs. Geethanjali RS

B

2. Mr. Vijay chandan

V. H.

3. Mrs. Shanthala GM

Sr.

4. Mr. Manjunath S

r

5. Mrs. Shruthi V Joshi

Sr.

K. Rama

Dr. K. RAMA NARASIMHA
Principal/Director
K S School of Engineering and Management
Bangalore - 560109



**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 23/4/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

Minutes of Meeting:

1. Awareness to be made to the students and staff regarding committee
2. Decided to provide RO+UV drinking water to students across all the Departments
3. New members are added to the Committee

Chair Person:

Dr. Vijayalakshmi Akella

V Akella

K. Rama

Grievance Redressal Committee Members

1. Mrs. Geethanjali RS *RS*

2. Mr. Vijay chandan *VH*

3. Mrs. Shanthala GM *GM*

4. Mr. Manjunath S *MS*

5. Mrs. Shruthi V Joshi *SVJ*

Dr. K. RAMA NARASIMHA
Principal/Director
K S School of Engineering and Management
Bengaluru - 560 109



K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109

Date: 23/4/2019

Time: 12.40 PM

Venue: Aryabhata seminar hall.

Student Co-ordinators:

1. Yashwanth (4th Sem-ME Dept.)
2. Sai Bhargav(4th Sem-ME Dept.)
3. Rohith (6th Sem-EEE Dept.)
4. Muthuraj (4th Sem-EEE Dept.)
5. Aishwarya M (2nd Sem-Civil Dept.)
6. Nikhal C (2nd Sem- Civil Dept.)
7. Naghavaishnavi (2nd Sem- CSE Dept.)
8. Prajwal (6th Sem- CSE Dept.)
9. Divyashree S (2rd Sem ECE Dept.)
10. Jaswanth B S (2rd Sem-ECE Dept.)



**K.S. SCHOOL OF ENGINEERING AND MANAGEMENT
BANGALORE - 560109**

Date: 24/4/2019

Time: 12.40PM

Venue: Aryabhtha Seminar Hall

From,
Chair Person
Grievance Redressal Committee
KSSEM
Bengaluru

To,
The Principal
KSSEM
Bengaluru

Respected sir,

Subject: Requisition for Drinking Water Facilities to Students

With reference to the above subject the Grievance Redressal Committee has conducted meeting on 23/4/2019 and discussed regarding the issue towards Drinking Water Facilities (RO+UV) across all Departments. So hereby we request you to permit to install RO+UV drinking water facilities and do the needful.

Thanking You

Your's sincerely

W. Kelle

K. Rama

Dr. K. RAMA NARASIMHA
Principal/Director
K.S. School of Engineering and Management
Bengaluru - 560109



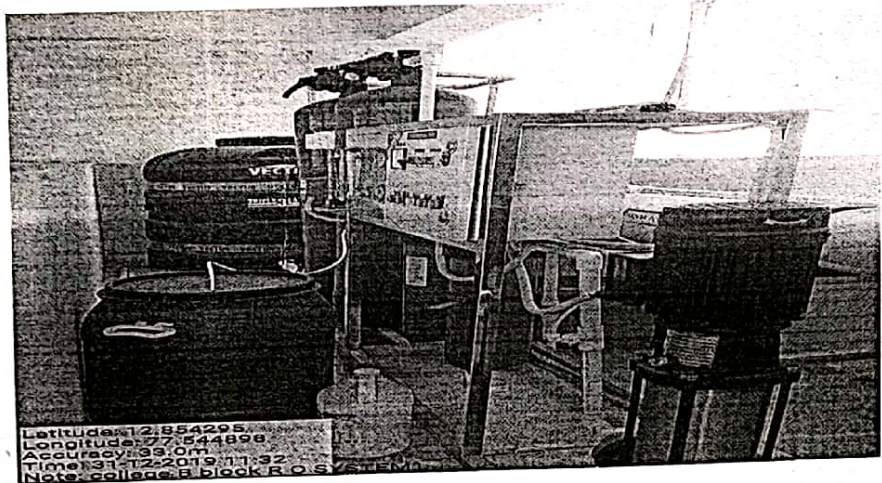
K.S. SCHOOL OF ENGINEERING AND MANAGEMENT BANGALORE - 560109

Date: 12/7/2019

Action taken

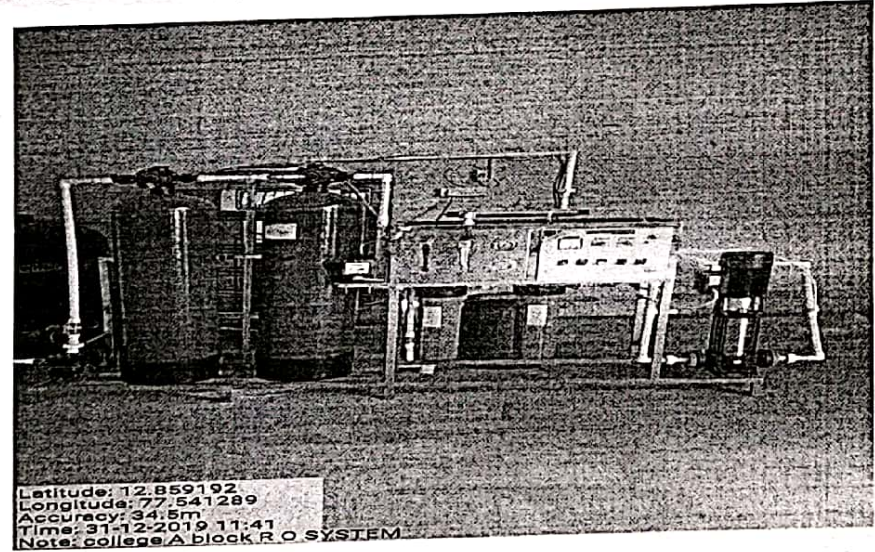
RO+UV water purifier is implemented in both admin and main block of KSSEM college.

Main block water purifier:



Latitude: 12.854295
Longitude: 77.544898
Accuracy: 39.0m
Time: 31-12-2019 11:32
Note: college B block R.O.S

Admin block water purifier



Latitude: 12.859192
Longitude: 77.541289
Accuracy: 34.8m
Time: 31-12-2019 11:41
Note: college A block R.O SYSTEM

Wycelle
Chair Person